



Working Effectively with Others – Part II



Learning Objective

By the end this session, you will be able to:

- Describe various skills required to work effectively with others





Let's Watch...



Open House Discussion

- What do you observe in the first video?
- What is the result of such behaviour?
- What do you observe in the second video?
- What is the result of such behaviour?





First Video – No Teamwork

- There is understanding among team members
- Team members were willing to exchange places
- **Results:**
 - A difficult task will seem easy
 - Less time is required to complete a task

- There is no unity among team members
- Team members are quarrelling
- **Results:**
 - Difficult to work
 - More time required to complete a task



Second Video – Good Teamwork



Benefits of good teamwork:

- A big task becomes easy to accomplish
- Work will get completed before time
- Creates stress-free work environment





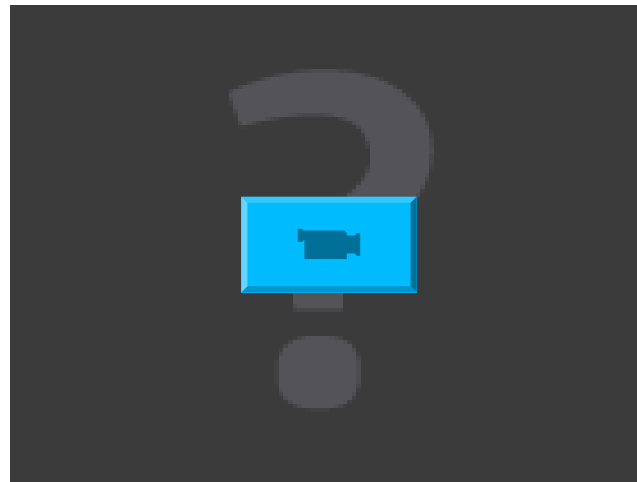
Let's Watch...



Open House Discussion

- What do you observe in the video?
- Do you think the leaders were explaining the safety aspects to the team members?





Signs and consequences of wrong leadership:

- The officer and supervisors do not know what kind of work has to be done
- There is no proper coordination
- Work will not be done in the correct way
- May lead to hazardous situations

Good Leadership



Electricity work requires good teamwork. A successful leader leads his team and ensures teamwork.

A good leader is one who:

- Makes his team members work in a better way
- Provides a helping hand to his team
- Motivates his team members to work
- Tells his team members about safety precautions



Let's Watch...



Open House Discussion

- What do you observe in the video?
- What does the sub-divisional officer inform the team members?
- What are the supervisors doing in the video?



Scenario

Suppose you are visiting a place to carry out an urgent repair work. A person informs you that he observed sparks in one of the transformers near his house.



- What will you do in such a situation?
- Give reasons for your answer





- Face critical situations where you need to make decisions
- Decision making is an important aspect
- **Taking the right decisions:** Have the satisfaction that you have saved the life of a person or prevented an accident
- **Taking wrong decisions:** Have to feel guilty that you caused heavy damage to property or life

Your job is critical and risky.



Let's Watch...



Bad Decision Making > Debrief



The lineman did not take the correct decision. He was not concerned about the emergency reported by a person that there was fire on a pole.

Instead, he was more bothered about attending to smaller complaints. Such a decision may result in loss of life and property.





Let's Watch...





The lineman took the correct decision. He took note of the emergency reported by the person that the pole was on fire.

Instead of attending to smaller complaints which could wait, he took up the more important task and saved possible major losses to life and property.



Key Learning Outcomes

- Good teamwork leads to better:
 - Coordination
 - Cooperation
 - Carrying out of tasks
- A good leader motivates his team members to:
 - Work safely
 - Work within the timelines
- A good decision prevents loss to:
 - Life
 - Property

